

# Internal Medicine & Pediatric Associates

Tony G. Karem, MD | Spencer R. Idstein, MD | Nicole B. Strecker, MD

## New Patient Packet

### Patient Demographic Information

Patient Name: \_\_\_\_\_ D.O.B: \_\_\_\_/\_\_\_\_/\_\_\_\_

SSN: \_\_\_\_-\_\_\_\_-\_\_\_\_ Gender: \_\_\_\_\_

Address: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Cell Phone Number: \_\_\_\_-\_\_\_\_-\_\_\_\_ Home Phone Number: \_\_\_\_-\_\_\_\_-\_\_\_\_

Email Address: \_\_\_\_\_

### Insurance Information

Primary Insurance: \_\_\_\_\_ Member ID: \_\_\_\_\_

Group Number: \_\_\_\_\_ Guarantor: \_\_\_\_\_

Guarantor Address: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Guarantor D.O.B.: \_\_\_\_/\_\_\_\_/\_\_\_\_ Relationship to Patient: \_\_\_\_\_

Guarantor Phone Number: \_\_\_\_-\_\_\_\_-\_\_\_\_

### Emergency Contact Information

Name: \_\_\_\_\_ Phone: \_\_\_\_-\_\_\_\_-\_\_\_\_ Relationship: \_\_\_\_\_

Name: \_\_\_\_\_ Phone: \_\_\_\_-\_\_\_\_-\_\_\_\_ Relationship: \_\_\_\_\_

Name: \_\_\_\_\_ Phone: \_\_\_\_-\_\_\_\_-\_\_\_\_ Relationship: \_\_\_\_\_

# Internal Medicine & Pediatric Associates

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## New Patient Health Questionnaire

*Please print clearly and update your medical record by completing the following questionnaire.*

Patient Name: \_\_\_\_\_

Today's Date: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

Marital Status:  Single  Married  Divorced/ Separated  Partnered

### Medical Information

Do you have any major health concerns or questions that you would like to discuss with the doctor?

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### Past Medical History (Check all items that apply to you and fill in the blanks as needed)

- |  |  |
|--|--|
| <input type="checkbox"/> allergies                     | <input type="checkbox"/> heart disease or heart attack   |
| <input type="checkbox"/> anemia or blood problems      | <input type="checkbox"/> hepatitis                       |
| <input type="checkbox"/> arthritis                     | <input type="checkbox"/> HIV/AIDS                        |
| <input type="checkbox"/> asthma                        | <input type="checkbox"/> high blood pressure             |
| <input type="checkbox"/> blood transfusion, year _____ | <input type="checkbox"/> kidney disease or stones        |
| <input type="checkbox"/> cancer/tumor, type _____      | <input type="checkbox"/> ulcer disease or reflux         |
| <input type="checkbox"/> chickenpox, year _____        | <input type="checkbox"/> depression/anxiety              |
| <input type="checkbox"/> COPD/emphysema                | <input type="checkbox"/> other mental illness            |
| <input type="checkbox"/> diabetes                      | <input type="checkbox"/> sexually-transmitted disease    |
| <input type="checkbox"/> drug or alcohol abuse         | <input type="checkbox"/> skin disease, eczema, psoriasis |
| <input type="checkbox"/> epilepsy or seizure           | <input type="checkbox"/> stroke                          |
| <input type="checkbox"/> hearing loss                  | <input type="checkbox"/> thyroid disease                 |
| <input type="checkbox"/> other, specify _____          |  |

### Medical Information

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### Medications (List all medication with dosages, including over-the-counter medications and herbs.)

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# Health Questionnaire

## New Patient

Patient Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

### Allergies

No known drug allergies

Allergic to Drug: \_\_\_\_\_ Reaction: \_\_\_\_\_  
Drug: \_\_\_\_\_ Reaction: \_\_\_\_\_

No known food or environmental allergies (peanuts, bees, pollen, etc)

Allergic to Food/Other: \_\_\_\_\_ Reaction: \_\_\_\_\_  
Food/Other: \_\_\_\_\_ Reaction: \_\_\_\_\_

### Preventive Services (Please list the date that you last had these tests or procedures.)

Physical/Wellness Exam  Never or Date \_\_\_\_\_  
Pap Smear/Mammogram  Never or Date \_\_\_\_\_  
Colonoscopy  Never or Date \_\_\_\_\_  
Bone density or DEXA scan  Never or Date \_\_\_\_\_  
Cancer Screen  Never or Date \_\_\_\_\_  
Triple AAA (Abdominal Aortic Artery)  Never or Date \_\_\_\_\_

#### Immunizations:

Tetanus/Tdap	Date _____	Influenza (Flu)	Date _____
Hepatitis A	Date _____	PneumoVax 23	Date _____
Hepatitis B	Date _____	Pevnar 13	Date _____
Chicken Pox	Date _____	Gardasil (HPV)	Date _____
Shingles	Date _____		

If you do not know your immunization history, please indicate the doctor or office that may have your immunization records:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

### Risk Assessment/Social History

Do you currently smoke?  Yes  No If yes, packs per day \_\_\_\_ For how many years? \_\_\_\_

Did you smoke in the past?  Yes  No If yes, when did you quit? \_\_\_\_\_

Have you had exposure to smoke now or in the past?  Yes  No If yes, how many years? \_\_\_\_

Do you drink alcohol?  Yes  No How many alcoholic beverages do you have in a typical day? \_\_\_\_

Have you used illegal or recreational drugs in the past year?  Yes  No

Has anyone complained about your drug or alcohol use?  Yes  No

How many caffeinated beverages do you have per day? \_\_\_\_\_

Are you on a special diet (vegetarian, gluten free, etc)?  Yes  No If yes, specify: \_\_\_\_\_

# Health Questionnaire

## New Patient

Patient Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

How many hours of sleep do you get on a typical night? \_\_\_\_\_

Do you exercise?  Yes  No If yes, what type, how often? \_\_\_\_\_

Do you wear helmets for sports (i.e. biking, lacrosse, skiing, etc.)?  Yes  No  N/A

Do you use a seatbelt?  Yes  No

Do you have smoke detectors in your home?  Yes  No

Do you have carbon monoxide detectors in your home?  Yes  No

Are there firearms in your home?  Yes  No If yes, are they locked?  Yes  No

What is your gender identity?  Female  Male Other: \_\_\_\_\_

What is your preferred pronoun?  He/him  She/her  They/them Other: \_\_\_\_\_

Describe your sexual orientation:  Heterosexual  Homosexual  Bisexual Other: \_\_\_\_\_

Do you use contraception if you are sexually active?  Yes  No  N/A

Do you practice safe sex if you are sexually active?  Yes  No  N/A

Have you ever been a victim of abuse?  Yes  No When: \_\_\_\_\_

Have you been exposed to hazardous material?  Yes  No If yes, specify: \_\_\_\_\_

Have you often been bothered by feeling down, depressed, hopeless, or anxious?  Yes  No

Have you often been bothered by little interest or pleasure in doing things?  Yes  No

Do you have a Health Care Proxy?  Yes  No Do you have a Living Will?  Yes  No

With whom do you live? \_\_\_\_\_

Are you .... ?  
\_\_\_ employed; type of employment \_\_\_\_\_  
\_\_\_ stay at home  
\_\_\_ retired  
\_\_\_ full-time student: field of study \_\_\_\_\_  
\_\_\_ disabled: reason/year \_\_\_\_\_  
\_\_\_ other; specify \_\_\_\_\_

### **Do you have other Health Care Providers?**

### **Provider Name and address**

Dentist  No  Yes \_\_\_\_\_

Eye doctor  No  Yes \_\_\_\_\_

Mental health  No  Yes \_\_\_\_\_

OB-GYN  No  Yes \_\_\_\_\_

Other \_\_\_\_\_

# Health Questionnaire

## New Patient

Patient Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

**Review of Systems** (Check any of the following that you have or have had in the past 6 months)

<b>Skin</b>		<b>Neurologic</b>	
	Rashes		Seizures
	Change in a wart or mole		Paralysis
<b>Ear nose and throat</b>			Numbness or tingling
	Nosebleeds		Dizziness
	Allergies		Balance problems
	Sinus problems	<b>Digestion</b>	
	Eye pain		Heartburn or reflux
	Trouble seeing		Ulcer
	Glaucoma		Nausea/vomiting
	Double vision		Diarrhea
	Ear pain		Constipation
	Trouble hearing		Abdominal pain
	Hoarseness		Black or bloody stool
	Frequent sore throats		Liver or gallbladder trouble
<b>Respiratory</b>			Jaundice or yellow skin
	Shortness of breath	<b>Urinary</b>	
	Wheezing		Pain on urination
	Cough		Frequent urination
	Coughing blood		Frequent urination at night
<b>Cardiovascular</b>			Inability to hold urine
	Heart attack		Blood and urine
	Chest pain		Kidney stones
	Murmur	<b>Mental/emotional</b>	
	Irregular heartbeat/ palpitations		Anxiety
	Swelling in ankles		Depression
<b>Endocrine</b>			Poor concentration
	Heat intolerance		Poor memory
	Cold intolerance	<b>General</b>	
	Excessive thirst		Poor sleep/insomnia
	Excessive urination		Fatigue/low energy
	Hair loss		Fever/chills
	Change in weight		Poor appetite
<b>Muscles/joints/bones</b>		<b>Women only</b>	
	Joint pain		Change in periods
	Muscle pain		Vaginal itching or discharge
	Osteoporosis		Breast lumps
	Joint swelling		Bleeding after menopause
		<b>Men only</b>	
			Testicular swelling
			Change in urinary stream

# Health Questionnaire

## New Patient

Patient Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

**Family History** *(Please check if applicable to relative, and leave blank if not applicable)*

Medical Condition	Father	Mother	Grandparent	Brother/Sister	Child
Alzheimer's or dementia					
Alcoholism					
Allergies					
Arthritis					
Asthma					
Auto-immune disorders					
Blood disorders					
Cancer (specify type)					
Cholesterol (elevated)					
Depression/anxiety/mental illness					
Diabetes (specify Type 1 or 2)					
Epilepsy					
Genetic disorders					
Heart disease					
High blood pressure					
Kidney disease					
Liver disease					
Obesity (20 pounds overweight)					
Pulmonary disease					
Stomach or intestinal disease					
Stroke					
Skin disease					
Thyroid problem					
Tumors					
Current Age(s) or Age at death					

**Thank you for taking the time to complete this form.**

<i>Internal Medicine &amp; Pediatric Associates Office Use Only</i>	
Reviewed by: _____	Date: _____

Health Questionnaire  
New Patient

Patient Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

## Internal Medicine & Pediatric Associates

Tony G. Karem, MD | Spencer R. Idstein, MD | Nicole B. Strecker, MD

### Release of Personal Health Information

*Please print clearly and complete the following information.*

Patient Name: \_\_\_\_\_

Today's Date: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

I authorize Internal Medicine & Pediatric Associates to release the following personal health information (please check the appropriate box).

- Lab Tests and Blood Work
- Imaging and Other Test Results
- Medication and Prescription Information
- Billing Information
- All Medical Records

The above personal health information may be released to the individual(s) listed below.

Name	Relationship	Date of Birth

I acknowledge and agree that I designated the above personal health information to be released to the individuals named above. I grant permission to Internal Medicine & Pediatric Associates to provide my designated personal health information to the individuals I named above. At any time upon request by an individual above, Internal Medicine & Pediatric Associates has my permission to provide my designated personal health information, verbally or in writing.

This permission is granted and remains in effect without time limit until I provide further written notice.

\_\_\_\_\_  
Patient Signature

\_\_\_\_\_  
Signature Date

Health Questionnaire  
New Patient

Patient Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

Medical Records Request

*Please print clearly and complete the following information.*

Patient Name: \_\_\_\_\_

Today's Date: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

Phone Number: \_\_\_\_\_

My Personal Health Information to be released (patient to designate below)

- Lab Tests and Blood Work
- Imaging and Other Test Results
- Medication and Prescription Information
- Entire Medical Record
- Progress Notes

Requesting Personal Health Information FROM:

Name of Facility/Provider \_\_\_\_\_

Street Address \_\_\_\_\_

City, State, and Zip Code \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_

I authorize you to release my personal health information as designated above. When my information or medical records are used or disclosed pursuant to this authorization, it may be subject to re-disclosure by the recipient and may no longer be protected by the federal HIPAA Privacy Rule. I have the right to revoke this authorization in writing except to the extent that Internal Medicine & Pediatric Associates has acted upon their reliance of my authorization. I understand this request is valid for one year from the date of signature if additional documents are needed in the future, unless I revoke my request in writing. My written revocation must be submitted to the Privacy Officer at Internal Medicine & Pediatric Associates at the above address.

\_\_\_\_\_  
Patient Signature

\_\_\_\_\_  
Signature Date

**Fax Medical Records (30 pages or less) to 502-241-5083.**  
Mail Medical Records over 30 pages to:  
Internal Medicine & Pediatric Associates  
7101 W. Highway 22  
Crestwood, KY 40014  
Phone: 502-241-6567



# Internal Medicine & Pediatric Associates

Tony G. Karem, MD | Spencer R. Idstein, MD | Nicole B. Strecker, MD

## General Office and Financial Policies

The providers and staff at Internal Medicine & Pediatric Associates strive to provide affordable and high quality health care to pediatric and adult patients. We work hard daily to demonstrate the best in medical practice and to provide excellence in your treatment and care. We value our relationship with you, and advising you about our General Office and Financial Policies establishes good communication and helps us foster an open interaction regarding your comprehensive primary care.



Scheduling an appointment is setting a specific date and time that is uniquely reserved for you to visit one of our providers. Our providers value your time and work diligently to stay on schedule so that you can be seen at the time of your appointment. We make every effort to stay on time with you and all patients, and therefore we ask you to arrive five minutes early to check in and be ready for your scheduled appointment. All scheduled appointments are allowed a ten minute grace period that begins at the start of your appointment time. If you arrive after this ten minute grace period expires, then you will be considered as a no-show and subject to a No-Show Fee.

If you need to reschedule or cancel an appointment, please call us at least 24 hours before your scheduled appointment. **If you do not provide 24 hours advance notice, you will be considered as a no-show.** Internal Medicine & Pediatric Associates reserves the right to charge you a No-Show Fee for any missed **appointment or cancelled appointment with less than 24 hours notice.** The No-Show Fee, which is posted at the front desk, is billed to you and not billed to your insurance company. The No-Show Fee must be paid before you can be seen by your provider. Patients with three missed appointments could be asked to transfer their records to another doctor.

Upon registration we ask each patient or guardian to complete our Patient Registration Form. If you have health insurance, we will copy your active insurance card and valid driver's license. We wish to help you receive your maximum allowable insurance benefits, and to achieve this, we need your understanding of our financial policies and assistance to provide the necessary and appropriate information to file insurance claims on your behalf. Please keep us advised of your current and active health insurance.

Your health insurance is an agreement between you and your insurance carrier to pay for your medical care. Our office will file insurance claims as a courtesy to you, although it is your responsibility to understand the terms, conditions, and allowable benefits of your insurance plan, including co-payments, co-insurance, deductibles, and in-network vs. out-of-network provider participation. All allowed charges not covered by your insurance company are your responsibility, and as part of your agreement with your insurance company, you agree to pay allowed charges not covered by insurance to Internal Medicine & Pediatric Associates.

Although we may estimate what your insurance company might pay, your insurance company makes the final determination of your eligibility. You agree to pay any portion of the charges not covered by insurance. If your insurance company requires a referral or preauthorization, you are responsible for obtaining it. Failure to obtain the referral or preauthorization may lower the payment from the insurance company, which raises the amount you are responsible for paying.

# Internal Medicine & Pediatric Associates

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## General Office and Financial Policies

Payment for services is due at the time services are rendered. We collect all co-pays and account balances at the time of your visit. **Your co-pay amount is set by your insurance company and must be paid at the time of visit.** This policy is set by your insurance company. If you cannot pay your co-payment on the date of service, you may be asked to reschedule your appointment. If you do not owe a co-payment, then we collect your account balance and co-insurance due. If you do not have health insurance, we collect the full amount owed, including account balance, at the time of service. We accept cash, checks, and credit cards.

Generally speaking, a statement is mailed to you monthly. You will not receive a statement on your account until your insurance company has met their obligation. A remaining balance or allowable amount not covered by your insurance becomes your obligation to pay Internal Medicine & Pediatric Associates. **When you receive a statement in the mail you will know that the balance owed is now your responsibility.** You may additionally receive a bill from the hospital, outpatient facility, or laboratory for hospital based procedures, x-rays, and lab work.

If you are a guardian or custodial parent, then you are responsible for full payment at the time services are rendered to pediatric patients. We will only bill the guardian or custodial parent as the guarantor and responsible party for the minor account. We are aware that patients and parents are sometimes involved in divorce and legal proceedings, but this is a private not a health care issue. Internal Medicine & Pediatric Associates will not become involved in family, marital, or legal disputes. **The guarantor is responsible for the account. If you have a question about this information, please ask to speak with our Office Manager.**

Your insurance company must pay your claim within forty-five (45) days of submission, but if your claim is not paid within 45 days, the responsibility of payment for the services rendered becomes yours. Should a significant delay in insurance payment occur, we may ask that you pay the bill directly to our office as we work with your insurance company to secure reimbursement to you. There are some insurance companies for whom this would not apply. **If you are a subscriber to a plan that does not require our direct participation, then you will be responsible for the payment of any balance due. We collect all co-pays at the time of your visit. If you do not have a co-pay, then we will collect the appropriate co-insurance or balance due at the time services are rendered. Please inform our office of any change of insurance coverage at the time of your office visit.**

If your insurance company requires a referral, then as the subscriber, it is your responsibility to obtain a referral for any consultation, testing, x-ray, emergency care, or surgery required by your insurance plan. As your primary care provider, we will assist with obtaining the referral from your insurance company. If you seek care on your own from a specialist or consulting doctor, you must let us know 2 business days prior to your appointment with a specialist to request and process a referral from your insurance company. **Failure to obtain this referral prior to the date of service could allow your insurance company to deny (not pay) the claim.** In this event you will be responsible for the office visit and lab work. **If you go to an emergency room or immediate care center, please call our office within 48 hours of discharge so that your provider can follow up on your urgent visit.**

# Internal Medicine & Pediatric Associates

Tony G. Karem, MD | Spencer R. Idstein, MD | Nicole B. Strecker, MD

## General Office and Financial Policies

Forms and letters for FMLA, disability, and other purposes will be completed by providers or staff at Internal Medicine & Pediatric Associates for a fee, which is posted at the front desk. This fee will be collected at the time of the request and prior to the completion of the form or letter. Our providers and staff work very hard to provide the best care to all patients, including taking time outside of regular office hours to review charts and ensure forms and letters are filled out accurately. Forms, letters, immunization certificates, and other requests for medical records require five business days to complete.

Your physician will send your prescription to your pharmacy by the end of the day of your appointment. Providers often complete prescriptions at the end of the day after seeing all patients. If the work day is completed, please contact your pharmacy regarding the processing of your prescription. If the pharmacy has not received your urgent prescription, please call the on-call physician to request the submission of the prescription that evening. All clinical inquiries and messages will be reviewed and answered by the next business day.

We do not accept Workers Compensation insurance to pay for medical services rendered by Internal Medicine & Pediatric Associates. If you are involved in a motor vehicle accident, we do not submit claims to your health or car insurance company. Payment for services rendered must be paid at the time of your visit. We will provide you with an Encounter Form, which you can submit to your auto insurance company for reimbursement.

There is a fee, which is posted at the front desk, for any checks returned by the bank for insufficient funds.

If you have a balance on your account, we will send you a monthly statement showing the previous balance, any new charges to the account, any finance charge, and payments or credits applied to your account during the month. We will send statements for 3 months. After three months, you will be sent a letter. If you do not contact us after three statements and a letter, then your account could be sent to a collection agency and you will not be able to schedule or see the physician until your account is settled fully.

We understand that medical care can be costly, and we want you to feel comfortable discussing any financial difficulties with our office. Please contact our Office Manager or a billing representative to make payment arrangements to manage your account. We will always be willing to work with you on a payment plan as long as your intent to make payment is evident to us.

We hope that we have covered some of your questions about our office and financial policies. If you have other questions, please call the Office Manager, staff, or provider at Internal Medicine & Pediatric Associates.

This Agreement is between Internal Medicine & Pediatric Associates, PSC, as creditor, and the Patient/Debtor named on this form. In this agreement the words “I,” “my,” “you,” “your,” and “yours” mean the Patient/Debtor. The word “account” means the account that has been established in your name to which charges are made and payments credited. The words “we,” “us,” and “our” refer to Internal Medicine & Pediatric Associates, PSC.

# Internal Medicine & Pediatric Associates

Tony G. Karem, MD | Spencer R. Idstein, MD | Nicole B. Strecker, MD

## General Office and Financial Policies

By executing this Agreement:

- I grant permission to the providers and staff at Internal Medicine & Pediatric Associates to release medical information for insurance filing, specialist referrals, and other purposes related to my primary care.
- I agree to pay for all services that are received.
- I have read and understand the above office and financial policies.
- I agree to all of the terms and conditions contained herein.
- The Agreement will be in force and effect on the date of my signature below.

Acknowledgment	
_____	_____
Printed Patient Name	Date of Birth
_____	_____
Patient Signature	Signature Date

Your Information. Your Rights.

## Our Responsibilities.

This notice describes how medical information about you may be used and disclosed and how you can get access to this information. **Please review it carefully.**

### Your Rights

#### You have the right to:

- Get a copy of your paper or electronic medical record
- Correct your paper or electronic medical record
- Request confidential communication
- Ask us to limit the information we share
- Get a list of those with whom we've shared your information
- Get a copy of this privacy notice
- Choose someone to act for you
- File a complaint if you believe your privacy rights have been violated

► **See page 2** for more information on these rights and how to exercise them

### Your Choices

#### You have some choices in the way that we use and share information as we:

- Tell family and friends about your condition
- Provide disaster relief
- Include you in a hospital directory
- Provide mental health care
- Market our services and sell your information
- Raise funds

► **See page 3** for more information on these choices and how to exercise them

### Our Uses and Disclosures

#### We may use and share your information as we:

- Treat you
- Run our organization
- Bill for your services
- Help with public health and safety issues
- Do research
- Comply with the law
- Respond to organ and tissue donation requests
- Work with a medical examiner or funeral director
- Address workers' compensation, law enforcement, and other government requests
- Respond to lawsuits and legal actions

► **See pages 3 and 4** for more information on these uses and disclosures

## Your Rights

### When it comes to your health information, you have certain rights.

This section explains your rights and some of our responsibilities to help you.

#### Get an electronic or paper copy of your medical record

- You can ask to see or get an electronic or paper copy of your medical record and other health information we have about you. Ask us how to do this.
- We will provide a copy or a summary of your health information, usually within 30 days of your request. We may charge a reasonable, cost-based fee.

#### Ask us to correct your medical record

- You can ask us to correct health information about you that you think is incorrect or incomplete. Ask us how to do this.
- We may say “no” to your request, but we’ll tell you why in writing within 60 days.

#### Request confidential communications

- You can ask us to contact you in a specific way (for example, home or office phone) or to send mail to a different address.
- We will say “yes” to all reasonable requests.

#### Ask us to limit what we use or share

- You can ask us **not** to use or share certain health information for treatment, payment, or our operations. We are not required to agree to your request, and we may say “no” if it would affect your care.
- If you pay for a service or health care item out-of-pocket in full, you can ask us not to share that information for the purpose of payment or our operations with your health insurer. We will say “yes” unless a law requires us to share that information.

#### Get a list of those with whom we’ve shared information

- You can ask for a list (accounting) of the times we’ve shared your health information for six years prior to the date you ask, who we shared it with, and why.
- We will include all the disclosures except for those about treatment, payment, and health care operations, and certain other disclosures (such as any you asked us to make). We’ll provide one accounting a year for free but will charge a reasonable, cost-based fee if you ask for another one within 12 months.

#### Get a copy of this privacy notice

- You can ask for a paper copy of this notice at any time, even if you have agreed to receive the notice electronically. We will provide you with a paper copy promptly.

#### Choose someone to act for you

- If you have given someone medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information.
- We will make sure the person has this authority and can act for you before we take any action.

#### File a complaint if you feel your rights are violated

- You can complain if you feel we have violated your rights by contacting us using the information on page 1.
- You can file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights by sending a letter to 200 Independence Avenue, S.W., Washington, D.C. 20201, calling 1-877-696-6775, or visiting [www.hhs.gov/ocr/privacy/hipaa/complaints/](http://www.hhs.gov/ocr/privacy/hipaa/complaints/).
- We will not retaliate against you for filing a complaint.

## Your Choices

**For certain health information, you can tell us your choices about what we share.** If you have a clear preference for how we share your information in the situations described below, talk to us. Tell us what you want us to do, and we will follow your instructions.

**In these cases, you have both the right and choice to tell us to:**

- Share information with your family, close friends, or others involved in your care
- Share information in a disaster relief situation
- Include your information in a hospital directory

*If you are not able to tell us your preference, for example if you are unconscious, we may go ahead and share your information if we believe it is in your best interest. We may also share your information when needed to lessen a serious and imminent threat to health or safety.*

**In these cases we *never* share your information unless you give us written permission:**

- Marketing purposes
- Sale of your information
- Most sharing of psychotherapy notes

**In the case of fundraising:**

- We may contact you for fundraising efforts, but you can tell us not to contact you again.

## Our Uses and Disclosures

### How do we typically use or share your health information?

We typically use or share your health information in the following ways.

**Treat you**

- We can use your health information and share it with other professionals who are treating you.

**Example:** A doctor treating you for an injury asks another doctor about your overall health condition.

**Run our organization**

- We can use and share your health information to run our practice, improve your care, and contact you when necessary.

**Example:** We use health information about you to manage your treatment and services.

**Bill for your services**

- We can use and share your health information to bill and get payment from health plans or other entities.

**Example:** We give information about you to your health insurance plan so it will pay for your services.

*continued on next page*

**How else can we use or share your health information?** We are allowed or required to share your information in other ways – usually in ways that contribute to the public good, such as public health and research. We have to meet many conditions in the law before we can share your information for these purposes. For more information see: [www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html](http://www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html).

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**Help with public health and safety issues**

- We can share health information about you for certain situations such as:
  - Preventing disease
  - Helping with product recalls
  - Reporting adverse reactions to medications
  - Reporting suspected abuse, neglect, or domestic violence
  - Preventing or reducing a serious threat to anyone’s health or safety

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**Do research**

- We can use or share your information for health research.

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**Comply with the law**

- We will share information about you if state or federal laws require it, including with the Department of Health and Human Services if it wants to see that we’re complying with federal privacy law.

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**Respond to organ and tissue donation requests**

- We can share health information about you with organ procurement organizations.

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**Work with a medical examiner or funeral director**

- We can share health information with a coroner, medical examiner, or funeral director when an individual dies.

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**Address workers’ compensation, law enforcement, and other government requests**

- We can use or share health information about you:
  - For workers’ compensation claims
  - For law enforcement purposes or with a law enforcement official
  - With health oversight agencies for activities authorized by law
  - For special government functions such as military, national security, and presidential protective services

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**Respond to lawsuits and legal actions**

- We can share health information about you in response to a court or administrative order, or in response to a subpoena.

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*Special Notes:*

*We do not create or manage a hospital directory.*

*We do not create or manage psychotherapy notes at Internal Medicine & Pediatric Associates.*



## Our Responsibilities

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- We are required by law to maintain the privacy and security of your protected health information.
- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- We must follow the duties and privacy practices described in this notice and give you a copy of it.
- We will not use or share your information other than as described here unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. Let us know in writing if you change your mind.

For more information see: [www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html](http://www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html).

## Changes to the Terms of this Notice

We can change the terms of this notice, and the changes will apply to all information we have about you. The new notice will be available upon request, in our office, and on our web site.

*Effective Date of this Notice: July 1, 2019*

### **This Notice of Privacy Practices applies to the following organizations.**

*Internal Medicine & Pediatric Associates is part of the Baptist Health Care Partners, LLC Accountable Care Organization. Some patient treatment information is shared with Baptist Hospitals in Louisville and Lagrange, Hardin Memorial Hospital in Elizabethtown, and Baptist Health Medical Group providers in the Greater Louisville area.*

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Privacy Official: Practice Administrator  
502-241-6567  
[support@impadocs.com](mailto:support@impadocs.com)